Declared: January 21, 2016

SUMMARY

STATE:

Missouri

NUMBER:

FEMA-4250-DR

INCIDENT:

Severe Storms, Tornadoes, Straight-line Winds, and Flooding

INCIDENT PERIOD:

December 23, 2015 to January 9, 2016

DATE REQUESTED BY GOVERNOR:

January 15, 2016

FEDERAL COORDINATING OFFICER:

Michael L. Parker

National FCO Program

DESIGNATIONS AND TYPES OF ASSISTANCE:

<u>INDIVIDUAL ASSISTANCE</u> (Assistance to individuals and households):

Barry, Barton, Camden, Cape Girardeau, Cole, Crawford, Franklin, Gasconade, Greene, Hickory, Jasper, Jefferson, Laclede, Lawrence, Lincoln, Maries, McDonald, Morgan, Newton, Osage, Phelps, Polk, Pulaski, Scott, St. Charles, St. Francois, St. Louis, Ste. Genevieve, Stone, Taney, Texas, Webster, and Wright Counties.

<u>PUBLIC ASSISTANCE</u> (Assistance for emergency work and the repair or replacement of disaster-damaged facilities):

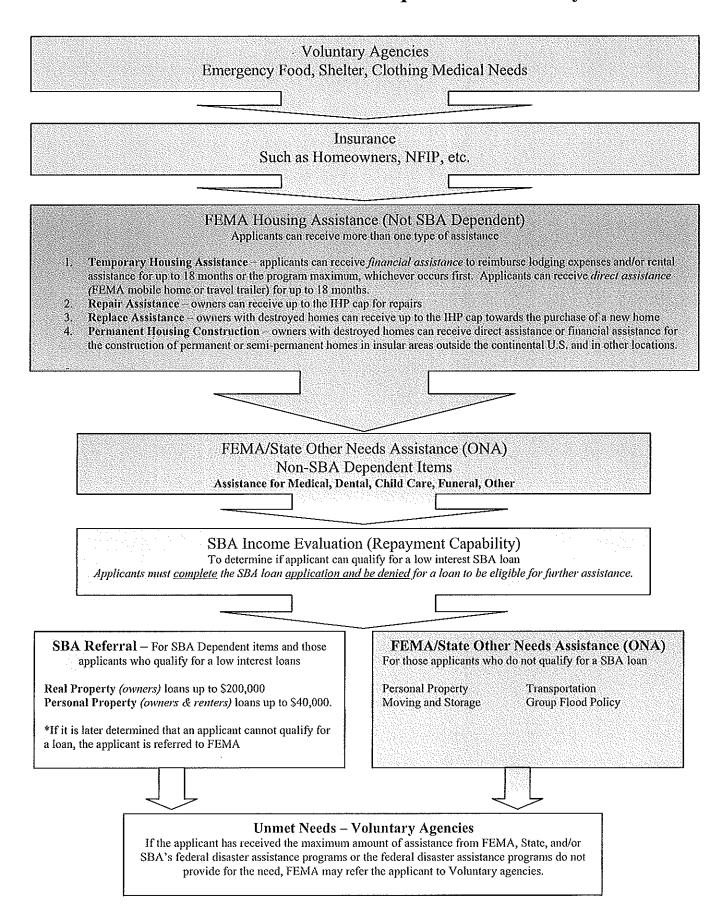
Not Requested.

<u>HAZARD MITIGATION GRANT PROGRAM</u> (Assistance for actions taken to prevent or reduce long term risk to life and property from natural hazards):

All areas in the State of Missouri are eligible for assistance under the Hazard Mitigation Grant Program.

OTHER: Additional designations may be made at a later date if requested by the state and warranted by the results of further damage assessments.

Individual Assistance Sequence of Delivery



NOTE: Eligibility is based on a FEMA inspection conducted on the damaged property. Max amount of Individuals and Households Program (IHP) Assistance is adjusted annually according to the CPI index.

FLOODING: OUR NATION'S MOST_FREQUENT AND_CQSTLY NATURAL DISASTER

frequent severe weather threat and the costliest natural disaster facing the nation. Ninety percent of all natural disasters in the U.S. involve flooding. Know your risk—there are a number of things you can do before, during and after a flood to reduce your risk.



BEEORE A ELOOD

- 1. Know safety tips and build an emergency supply kit. Include drinking water, a first-aid kit, canned food, a radio, flashlight and blankets. Visit www.ready.gov for a disaster supply checklist or www.weather.gov/floodsafety for flood safety tips and information from the National Weather Service.
- 2. Have a family emergency plan in place. Plan and practice flood evacuation routes from home, work and school that are on higher ground.
- 3. Move important objects and papers to a safe place. Store your valuables where they won't get damaged.

4. Protect your property.

Consider a flood insurance policy at www.FloodSmart.gov. Most homeowners insurance does not cover flooding. If you do have a flood insurance policy, make sure it is up to date.

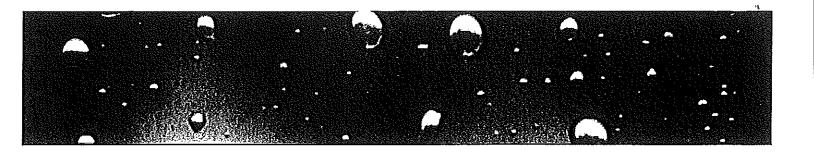
DURING A FLOOD

- 1. Go to higher ground. Get out of areas subject to flooding, including dips, low spots, canyons, washes, etc.
- 2. Avoid areas already flooded, especially when water flows fast. Do not attempt to cross flowing streams. Just six inches of moving water can knock you off your feet.
- 3. Never drive through flooded roadways. Roadbeds may be washed out under flood waters and just two feet of moving water can sweep an SUV off the road.

AFFER A FLOOD

1. Check for damage. Check for structural damage before re-entering your home. If you suspect damage to water, gas, electric or sewer lines, contact authorities.

- 2. Remove wet contents immediately. Wet carpeting, furniture, bedding and any other items holding moisture can develop mold within 24 to 48 hours. If any mold develops, throw the item away.
- 3. Thoroughly dry out the building's interior. Portable dehumidifiers are useful, and rental costs may be covered under your flood policy. An air conditioner can also be used to start the drying-out process.
- 4. Clean and disinfect everything that was touched by floodwaters or mudflows. Throw away food that has come into contact with floodwaters and boil water until authorities declare the water supply safe to drink.
- 5. Plan before you repair. Contact your local building inspections or planning office or county clerk's office to get more information on local building requirements before repairing your structure. If you can't find a local contact, call your state NFIP coordinator. Contact information can be found at www.floods.org/statepocs/stcoor.asp



EILE YOUR ELOOD INSURANCE CLAIM

- 1. When filing your claim, be prepared with: the name of your insurance company, your policy number and a telephone number or e-mail address where you can be reached.
- 2. Take photos of any water in the house and damaged personal property. Adjusters need evidence of the damage and damaged items to prepare your repair estimate.
- 3. Make a list of all damaged or lost items and include their age and value where possible.

Visit www.floodsmart.gov/noaa to learn more about flood history and causes, safety precautions, flood risks and flood insurance policy options.

FLOOD SAFETY AWARENESS WEEK FEMA and the National Flood Insurance Program (NFIP) are proud to partner with the National Oceanic and Atmospheric Administration (NOAA) and National Weather Service (NWS) to demonstrate flood risks across the country and provide important information about steps you can take to protect yourself and your family.









Fact Sheet

Disaster Assistance

The Federal Emergency Management Agency's (FEMA's) Individuals and Households Program (IHP) provides financial and/or direct assistance to eligible applicants who, as a result of a major disaster or emergency, have necessary expenses and serious needs that are unmet through insurance or other means.

The IHP consists of two provisions: Housing Assistance and Other Needs Assistance.

Housing Assistance

Temporary Housing:

• Financial Temporary Housing Assistance is provided to homeowners and renters to secure temporary housing while repairs are being made to their pre-disaster primary residence or while they transition to permanent housing. The assistance may be used to rent a house, apartment, manufactured home, recreational vehicle, or other readily-fabricated dwelling.

Repair: Financial assistance is provided to homeowners' primary residence to repair disaster-related damage not covered by insurance. The assistance is intended to repair the home to a safe and sanitary living or functioning condition. As a condition of accepting disaster assistance, flood insurance may be required if the home is located in a Special Flood Hazard Area (SFHA) and was damaged by a flood.

Items covered for repair include, but are not limited to, the following:

- Foundation and roof
- Windows and doors
- Floors, walls, and ceilings
- · Septic or sewage system
- Well or other water system
- Heating, ventilating, and air conditioning system
- Electrical, plumbing, and gas systems
- Entrance and exit ways from the home, including privately owned access roads

<u>Replacement</u>: Financial assistance is provided to homeowners to replace a disaster-damaged home. If the home is located in a SFHA and was damaged by a flood, the homeowner must comply with flood insurance purchase requirements as a condition of receiving disaster assistance.

Federal Emergency Management Agency

Other Needs Assistance (ONA)

<u>Medical/Dental</u>: Financial assistance to pay for disaster-related expenses including, but not limited to, hospital and ambulance services and the replacement or purchase of medication.

<u>Funeral</u>: Financial assistance to pay for expenses incurred for a disaster-related death. Expenses include, but are not limited to, the cost of a casket or urn and funeral services.

<u>Child care</u>: Financial assistance to pay for expenses incurred for disaster-related child care. Expenses include, but are not limited to, child care costs for children ages 13 and under or children ages 14 to 18 with a disability.

Other miscellaneous expenses: Financial assistance to purchase disaster specific items, which may include clean-up items such as a wet/dry vacuum, air purifier, or dehumidifier.

<u>Personal property</u>: Financial assistance to repair or replace common household items including, but not limited to, furnishings and appliances, accessibility items defined within the Americans with Disabilities Act, and specialized tools and protective clothing required by an employer.

<u>Transportation</u>: Financial assistance to repair or replace a vehicle damaged by the disaster and other transportation-related costs.

Moving and storage expenses: Financial assistance to relocate and store personal property from the damaged primary residence while repairs are being made to return the property back to the predisaster residence.

In some instances, an applicant may be required to apply for a low interest disaster loan from the Small Business Administration (SBA) prior to being considered for certain types of ONA. This applies to personal property assistance, transportation assistance, and moving and storage expenses.

IHP Eligibility

Disaster survivors must meet the following criteria to be considered eligible for IHP:

- Disaster losses are in a presidentially declared disaster area;
- A member of the household must be a United States citizen, a non-citizen national, or a qualified alien;
- The damaged home is where the applicant lives the majority of the year;
- The damaged home is inaccessible or not livable due to the disaster; and
- The disaster survivor has necessary expenses or serious needs as a result of the disaster that are not covered by insurance or any other source.

Federal Emergency Management Agency

<u>Assistance Limit</u>: Financial assistance is limited to an annually adjusted amount based on the Consumer Price Index. Direct assistance is not subject to the assistance limit.

<u>Payment of Assistance</u>: Financial assistance is provided to disaster survivors by a U.S. Treasury check or through an electronic funds transfer into the recipient's bank account.

<u>Supplemental Assistance</u>: IHP is not intended to substitute private recovery efforts but to complement those efforts when needed. FEMA's assistance is limited and is not intended to return a home to its pre-disaster condition. If a homeowner wishes to return their home to its pre-disaster condition, they may apply for a home disaster loan with the SBA.

<u>Proper Use of Assistance</u>: Failure to use assistance appropriately may result in ineligibility for additional assistance, and the applicant may be required to return the misused funds.

<u>Taxation of Assistance</u>: FEMA's assistance is not taxable and is not counted as income or a resource when determining eligibility income assistance or income-tested benefit programs such as Social Security benefits or disability income.

<u>Documentation</u>: Disaster survivors may need to provide documentation to FEMA that is necessary to evaluate their eligibility. Documents pertaining to proof of occupancy, ownership, income loss, and/or information concerning an applicant's housing situation prior to the disaster may be required. Applicants should keep all receipts and records for any housing expenses incurred as a result of the disaster for at least three years. Examples include receipts for repair supplies, labor, and rent payments.

<u>Duration of Assistance</u>: Assistance is limited to 18 months following the disaster declaration and may be extended if needed.

<u>Appeal Rights</u>: Applicants, who disagree with FEMA's determination of eligibility or the form of assistance provided, have the right to appeal within 60 days of the date of the notification letter. For more information on appealing, contact the FEMA Disaster Helpline at 1-800-621-3362. Disaster assistance applicants who have a speech disability or hearing loss and use a TTY can call 1-800-462-7585 directly. Those using 711 or Video Relay Services (VRS) can call 1-800-621-3362.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

March 2015